



**Building Successful
e-Gov Solutions &
Partnerships**

National Finance Center

Customer Briefing

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NFC's Customer Support Office
South Agriculture Building
Room 1623
14th & Independence Ave., S.W.
Washington, D.C.

CALENDAR OF EVENTS

Wednesday, December 4, 2002

8:30 a.m. - 9:00 a.m.	Registration	Jefferson Auditorium
9:00 a.m. - 9:15 a.m.	Welcome/Opening Remarks	Jefferson Auditorium
9:15 a.m. - Noon	Customer Briefing	Jefferson Auditorium
1:00 p.m. - 3:00 p.m.	Discussion with Senior Management	Customer Support Office

NFC Portal Demonstrations

Thursday, December 5, 2002

Time	Application	Location	Presenter
8:30 a.m. - 4:00 p.m.	Web Processing SPPS STAR Web Printer Support (VPS)	Carver Lincoln 1 Stockberger Lincoln 3	Douglas Womac Sharon Giovengo Kim Rodrigue Ivan Jackson

Application Descriptions and Acronyms

Reporting Center

The Reporting Center is a Web-based solution for your reporting needs. No desktop software, plug-ins, or downloads will be required. This new "reporting tool of choice" is designed to allow managers and other non-FOCUS users within your agency to produce predefined and customized reports by retrieving summary and detailed data from the Payroll/Personnel System.

System for Time and Attendance Reporting (STAR) Web

STAR Web is the Web-based version of STAR. Timekeepers can access STAR Web from an Internet browser on their personal computer. The system will be used for inputting, validating, printing, and submitting time and attendance to NFC for processing.

Special Payment Processing System (SPPS)

SPPS will eliminate the Manlog functionality within the Document Tracking System (DOTS) by giving the end user update and inquiry access to process and research Form AD-343, Payroll Action Request, and all other types of manual payments. Customers can also process Form AD-287-2, Recommendation and Approval of Cash Award or Quality Increase, and Settlement Back Pay Cases with or without interest. The system will call ALLTAX to calculate applicable taxes as well as calculating Federal Insurance Contributions Act (FICA) and Hospital Insurance Tax (HITS) deductions.

Printer Support (VPS)

VPS provides the ability to route Job Entry Subsystem (JES) spooled output from the mainframe to any local or remote print device.

Homepage

Homepage is a feature that allows users to find information and announcements about NFC's systems and services.

Employee Personal Page (EPP)

EPP is the feature that allows employees serviced by NFC to view their payroll, leave, travel, life insurance, health insurance, savings bond, W-2 information, personal benefit statement, and other personal information.

Employee Self-Service (ESS)

ESS is a feature that will allow employees serviced by NFC to make changes to a subset of the information they can see on their EPP. The first phase of ESS will allow employees to change five payroll/personnel forms, residence address, Federal tax (W-4), state tax certificate, financial allotments, and direct deposit.

Knowledge Base System

Knowledge Base is a feature that allows users to find questions that are frequently asked along with answers about NFC's systems and services.

For more information, contact:
NFC's Customer Support at (504) 255-5230 or customer.support@usda.gov

